

ADMINISTRATIVE PROCEDURE 140

PARENT/GUARDIAN CODE OF CONDUCT

BACKGROUND

School District No. 83 (SD83) encourages participation in school activities, volunteer opportunities, and parent/guardian engagement at school. The purpose of the Parent/Guardian Code of Conduct is to communicate the District's requirement of parent/guardian conduct, in-person and on social media, related to District business. It is expected that all individuals behave in a safe, respectful manner, and treat others with dignity. SD83 wishes to ensure communication and conduct is free from harassment, bullying, and discrimination. This includes school and district sanctioned activities as well as within the broader community. A code of conduct sets expectations for a respectful, safe, and welcoming environment for all members of the school community at all times. This Administrative Procedure helps to create the foundation of collaborative relationships between SD83 staff and families to support students' success.

Demonstrating dignity towards others is the shared responsibility of students, staff, parents/guardians, and invited guests such that each complies with and enacts the purpose and spirit of the BC Human Rights Code and Declaration of the Rights of Indigenous Peoples Act.

DEFINITIONS

Core Expectations for Conduct

Listed are key expectations of conduct required from parents/guardians:

Respect for Others – SD83 expects parents/guardians to treat all individuals, students, staff, and other parents with dignity and respect; recognizing staff time and understanding that staff will respond to appropriate communication within a reasonable timeframe.

Inclusive – SD83 expects equal treatment of all individuals in the school community. This is also protected by BC Human Rights Code.

Communication – SD83 expects open and respectful communication (e.g. in-person, email, text, social media, phone) with school staff to resolve concerns. Concerns are to be addressed following the procedure outlined in the Communicating With Your School – A Guide for Families document. Appointments should be scheduled in advance and during an appropriate time.

Conduct – SD83 expects that communication will be respectful. Threatening/abusive language will not be tolerated. Staff are not expected to continue the conversation if the expected conduct set out in this procedure is not demonstrated.

Social media – SD83 expects that concerns about the District, schools, staff, students, or other members of the school community will be addressed respectfully and through appropriate communication channels, rather than through public complaints on social media.

These key expectations of conduct apply to district and school hours, during school sanctioned events after school hours, and on social media platforms.

PROCEDURES

1. Addressing Concerns
 - 1.1. Steps for parents/guardians to follow regarding an issue or concern are outlined in the Communicating With Your School – A Guide for Families document.
2. Consequences for Non-Compliance
 - 2.1. If core expectations as set out in this Administrative Procedure are not demonstrated, the following may occur.
 - 2.1.1. Verbal or written warnings;
 - 2.1.2. Meetings or conversations may be discontinued;
 - 2.1.3. Restricting access to the school or school events;
 - 2.1.4. Formal meetings with school or district leadership;
 - 2.1.5. Maintenance of Order (*School Act*, section 177); or,
 - 2.1.6. Legal action.
3. Safety and Security
 - 3.1. The District intends to honour its commitment to enforce the BC Workers Compensation Act and/or applicable provincial legislation pertaining to prevention of and response to incidents of violence in the workplace.
 - 3.2. The District will respond to incidents of violence, threats, intimidation, bullying or harassment with interventions that are appropriate to the nature and circumstances of the incident.

References: [Communicating With Your School – A Guide for Families](#)
[Provincial Standards for Codes of Conduct Ministerial Order](#)
[School Act, Part 2 Students and Parents and section 177](#)
[BC Ministry of Education Provincial Guidelines: Maintenance of Order under section 177 of the School Act](#)
[BC Human Rights Code, ss 7, 8](#)
[Declaration of the Rights of Indigenous Peoples Act](#)
[Canadian Charter of Rights and Freedoms](#)
[Developing and Reviewing Codes of Conduct: A Companion to the Provincial Standards for Codes of Conduct Ministerial order and Safe, Caring and Orderly Schools: A Guide \(2004\)](#)
BC Workers Compensation Act

Date Adopted: May 11, 2026