

My Ride K-12

## **Parent User Guide**

Before completing these instructions:

Locate your child's Pupil ID# by accessing MyEd using the information provided to you by your school.

tyler

Sign up with a new account

Email

Given name

## How to access the Traversa My Ride K-12™ website

- 1. Using the Chrome Internet browser, go to ttps://myridek12.tylerapp.com/mystudents
- 2. If you do not already have a registered email, click 'Register'. Enter your email address, name and password.

\*\*If you previously registered for Ride 360, select login and use your same login information. Please give your students a moment to load, as they do not show up right away.

- 3. After registering, you will receive a verification code via email. Enter the verification code to confirm your registration through the My Ride K-12 website.
- 4. Find your district: Enter North Okanagan-Shuswap School District No. 83. Once it appears, click on it and click on "Select" at the bottom of the page. The District name will show up under your name to the left of the screen.
- 5. Go to My Students. "Add Student" Enter the unique information required by your district to find your student. Pupil # select next, and
  Birthdate YYYY-MM-DD (please include dashes) select next
  Repeat this step to add additional students. If you need assistance, please contact your school district transportation department at 250-832-9415.
- 6. Press the "share" button to share a student link with another person. Enter the email of the person you would like to share with. That person will receive a confirmation email that will automatically link them to the shared student(s). Recipients must register with My Ride K-12, if they have not already done so (follow first 6 steps), to access the student information.
- 7. Press the "location" button to access the bus location on the map and see your child's route information.
- 8. Press the "details" button to access your child's busing schedule. Select the Schedule tab and use the "drop down" button to see the AM route and then do the same for the PM route.

7. The menu to the left allows you to change your settings, send the transportation department messages and receive messages.



My Ride K-12 Dashboard

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## How to access the Traversa My Ride K-12 mobile application

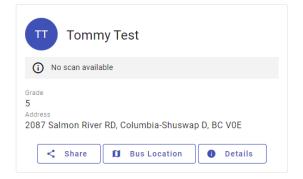
- 1. Download "My Ride K-12" from the Google Play Store or the Apple App Store.
- 2. After the app installation is complete, open My Ride K-12.



- 3. If you do not already have a registered email, click 'Register'. Enter your email address, name and password.
- \*\*If you previously registered for Ride 360, select login and use your same login information. Please give your students a moment to load, as they do not show up right away.
- 4. After registering, you will receive a verification code via email. Enter the verification code on the app to confirm your registration.
- 5. Find your district: Enter North Okanagan-Shuswap School District No. 83. Once it appears, click on it and click on "Select" at the bottom of the page. The District name will show up under your name.
- 6. Find a student by going to My Students and choosing "add student". Enter the unique information required by your district to find your student. Pupil ID#. Select next.

Birthdate YYYY-MM-DD (please include the dashes). Select next. Repeat this step to add additional students.

- 7. Press the "share" button share a student link with someone else. Enter the email of the person you would like to share with. That person will receive a confirmation email that will automatically link them to the shared student(s). Recipients must register with My Ride K-12, if they have not already done so (follow first 7 steps), to access the student information.
- 8. Press the "location" button to access the bus location on the map and see your child's route information.
- 9. Press the "details" button to access your child's busing schedule. Select the Schedule tab and use the drop down button to see the AM route and then do the same for the PM route.
- 10. The menu at the top left of your phone screen allows you to change your Settings, send the transportation department messages and receive messages.
- 11. Regularly check for updates to ensure that your device is running the latest version of the app.
- 12. Remain logged into the app to receive district notifications, even when the app is not actively running.



For more information or any ongoing support such as username and password information, bus stop location questions, or other needs please contact School District No. 83's transportation department. Phone 250-832-9415 or Email <a href="mailto:operations@sd83.bc.ca">operations@sd83.bc.ca</a>



Already have an account? Sign in

Welcome to My Ride K-12!

Sign Up

et started with your district, login o