

SCHOOL DISTRICT NO. 83 TRANSPORTATION REVIEW



The Board of Education of School District No. 83 provides bus service to eligible riders as its main priority. At times, bus service may be provided to courtesy riders if it does not have a negative impact on service for eligible riders. The purpose of this report is to outline the courtesy rider issues we currently face and provide recommendations to ensure that we are providing the best services possible to eligible riders in the district.

Trevor Bettcher, Operations Manager

Background and Context

The Transportation Department in School District No. 83 provides daily school bus service for approximately 3,000 students. The district has 46 buses serving 34 routes, along with transportation for field trips and special events.

The school district covers a large geographical area, making it challenging to provide transportation services to meet all students' needs. District buses travel approximately 6,300 km each day.

District decisions around transportation for courtesy riders have not been consistent in all areas of the district over the years. Additionally, it has been difficult to track riders - especially courtesy riders - within city limits, where students are riding short distances and loads are large. Current accommodations for courtesy riders have outgrown the legal capacity of buses on some routes, leading to some courtesy riders being denied access to bus service.

The district needs to decide on consistent practices around courtesy riders and the Transportation Department needs to be able to make and uphold the decisions to ensure that transportation services are fair and equitable for all riders across the district.

Current courtesy rider issues include:

- Route extensions and additional stops to accommodate courtesy riders
- Transportation to before and after school care
- Transportation to non-educational programs/rides into town
- Courtesy rides for Grade 8 students to attend out of catchment middle school
- Forced cross-boundary students

Communication of district policies and regulations regarding transportation has not been consistent, and access to these documents is currently difficult for students and parents; at times creating expectations that are not within the scope of the current regulation.

Analysis

A revised "Bus Transportation" Regulation (5040.02R) is included to provide clarity around eligible and non-eligible riders (Page 3).

An analysis of specific routes is also included in this review and identifies issues with courtesy ridership and recommends adjustments to routes to improve services for eligible riders in the district (Pages 4-29).

Regulation 5040.02R – Bus Transportation

It is the parents' responsibility to determine how their children will travel safely to and from school, or to and from the bus pick up and drop off locations. Bus transportation provided by the district is one option.

In accordance with the *School Act*, bus transportation for students to use in going to and from school is provided at the discretion of the Board. It is recognized that bus transportation routes will not suit the requests of all parents.

Eligible Riders

To be eligible for consideration for regular bus transportation to and from school, the student must:

- Attend their catchment area school;
- Live more than 3.5 km from his/her catchment area school.

The calculation of distance for determining eligibility for transportation services is based on distances measured from a student's home where a driveway connects to a public road.

Non-Eligible (Courtesy) Riders

Transportation of a non-eligible student is the responsibility of the parent. Non-eligible students may be provided transportation as courtesy riders.

Providing the following conditions exist, courtesy ridership may be granted to a student by the Transportation Department:

- There is an existing bus route; and
- The bus has available space; and
- No additional stops are required.

Bus schedules and routes will not be adjusted for courtesy riders.

Application for courtesy riders are considered by the Transportation Department. The criteria for approving courtesy ride requests will be based on the following:

- Available space;
- Ill health or temporary disability (medical certificate required);
- Age of student – priority will be given to K-5 students;
- Safety.

Registered courtesy riders will be carried forward to next school year unless notified otherwise.

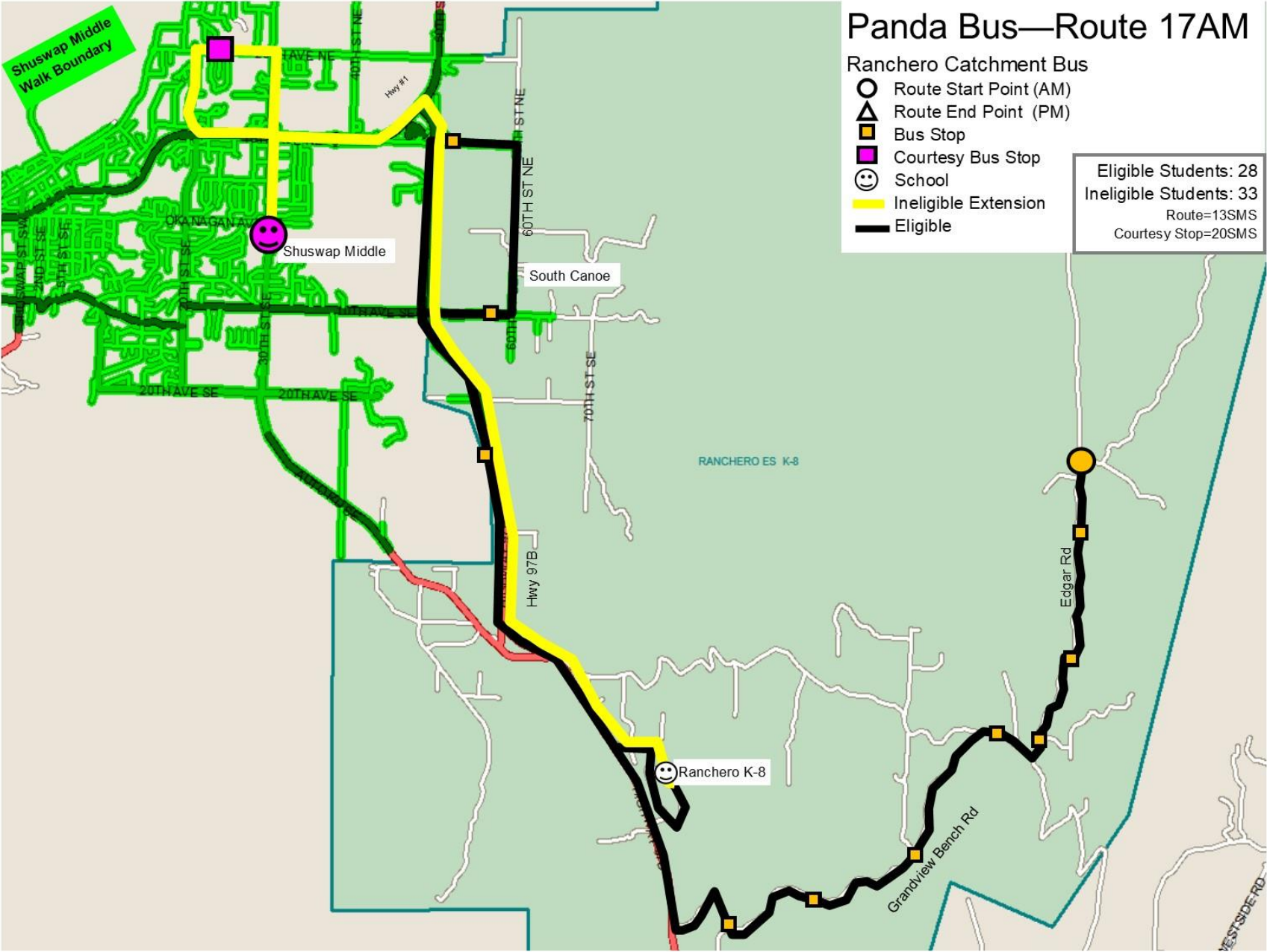
Courtesy ridership may be canceled at any time with one week's notice.

Panda Bus—Route 17AM

Ranchero Catchment Bus

- Route Start Point (AM)
- △ Route End Point (PM)
- Bus Stop
- Courtesy Bus Stop
- ☺ School
- Ineligible Extension
- Eligible

Eligible Students: 28
Ineligible Students: 33
Route=13SMS
Courtesy Stop=20SMS



Route 17 - Panda Bus (AM)

The route is intended to transport Rancho Elem. students from Grandview Bench and South Canoe to Rancho Elem.

Courtesy Route Extension

- Route extended to provide service for 13 ineligible Rancho Elem. catchment students attending Shuswap Middle (SMS).
- Route extended to provide service for 20 ineligible students within walk limits of Shuswap Middle (20th Ave & 22nd St NE).

Effects on Eligible Riders

- Earlier pick up times for eligible riders attending Rancho Elem. are 20 min earlier than required.
- Longer ride time for eligible riders attending Rancho Elem. - 10 min.

Bus Transportation Regulation

- “No additional stops are required”.
- “Bus schedules and routes will not be adjusted for courtesy riders”.
- “Attend their catchment area school”.

Improvement to Service if Courtesy Discontinued

- Later pick up time for eligible riders - 20 min.
- Shorter ride time for eligible riders - 10 min.
- Availability of bus to improve service for other eligible riders.

Cost Savings

- Approximately \$4,800/annually.

Benefits	Costs
Transportation for 13 ineligible Rancho Elem. catchment riders attending Shuswap Middle	20 min earlier pickup time for eligible riders attending Rancho Elem.
Transportation for 20 ineligible Shuswap Middle riders who are within walk limits	10 min longer ride time for eligible riders attending Rancho Elem.
	Approximately \$4,800 annual additional cost to district
	Unfair and inequitable allocation of district resources
	Principal providing extra 20 min. of supervision

Recommendation

Past practice has been that the district has not provided courtesy route extensions to middle schools in an effort to support K-8 at rural elementary schools.

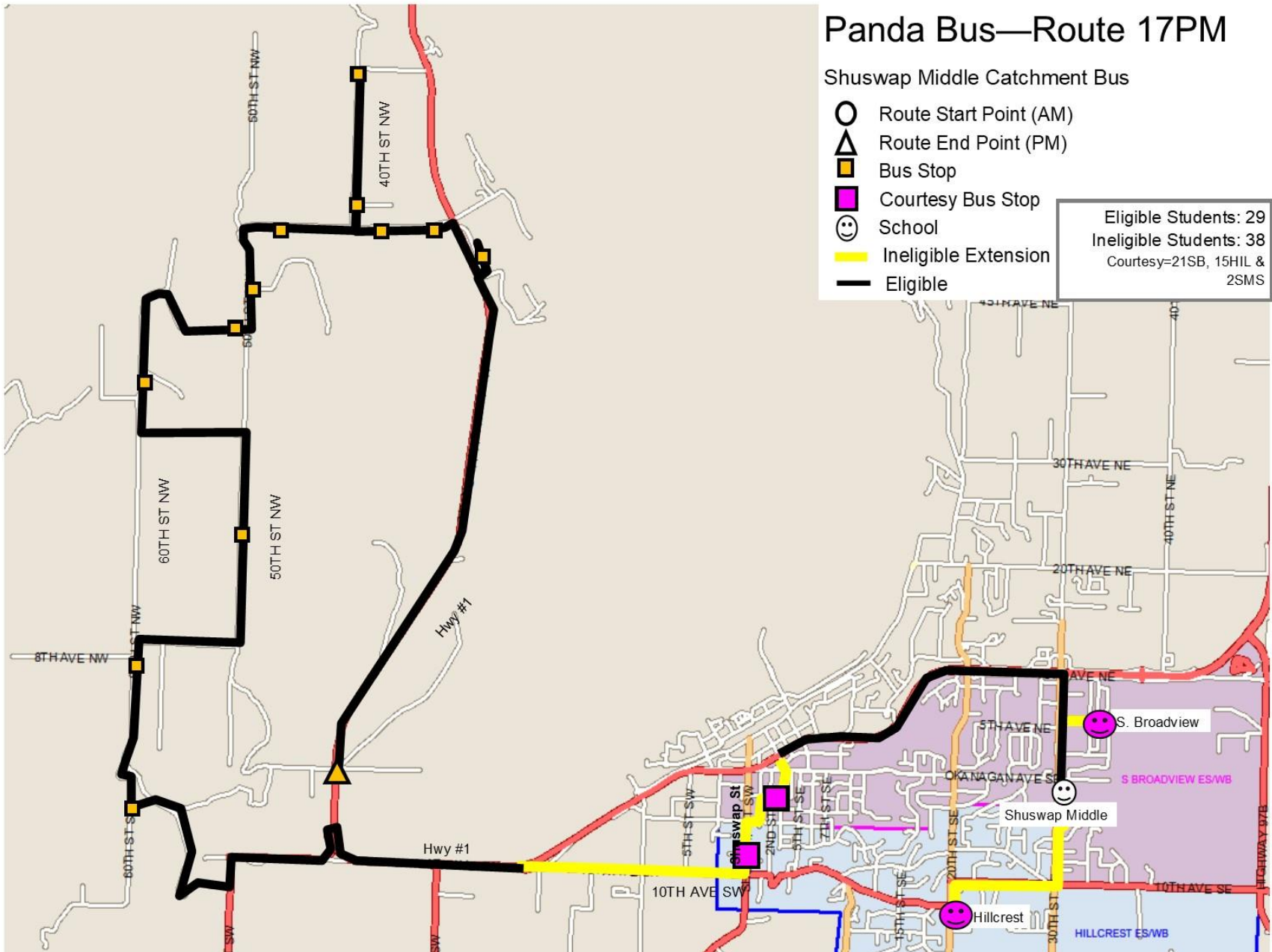
It is recommended that the district no longer provide courtesy route extensions for Rancho Elem. catchment students attending Shuswap Middle or Shuswap Middle students who are within walk limits.

Panda Bus—Route 17PM

Shuswap Middle Catchment Bus

- Route Start Point (AM)
- △ Route End Point (PM)
- Bus Stop
- Courtesy Bus Stop
- ☺ School
- Ineligible Extension
- Eligible

Eligible Students: 29
Ineligible Students: 38
Courtesy=21SB, 15HIL & 2SMS



Route 17 - Panda Bus (PM)

The route is intended to transport Shuswap Middle students to the Gleneden area.

Courtesy Route Extension/Courtesy Stop

- Route extended to provide service for 15 ineligible Hillcrest Elem. students who are within walk limits (downtown area).
- Route extended to provide service for 2 ineligible Shuswap Middle students who are within walk limits (downtown area).
- Courtesy stop added to provide service for 21 ineligible South Broadview Elem. students who are within walk limits (downtown area).

Effects on Eligible Riders

- Longer ride times and later pick up time for eligible riders attending Shuswap Middle – 10 min.

Bus Transportation Regulation

- “No additional stops required”.
- “Bus schedules and routes will not be adjusted for courtesy riders”.

Improvement to Service if Courtesy Discontinued

- Earlier home arrival time for eligible riders attending Shuswap Middle - 10 min.
- Shorter ride time for eligible riders attending Shuswap Middle - 10 min.
- Extra seats could provide improved service to eligible Shuswap Middle riders from foothill area who are currently on another route.

Cost Savings

- Not applicable.

Benefits	Costs
Transportation for 15 ineligible Hillcrest Elem. riders who are within walk limits	10 min later afternoon pickup time for eligible riders attending Shuswap Middle
Transportation for 21 ineligible South Broadview Elem. riders who are within walk limits	10 min longer ride time for eligible riders attending Shuswap Middle
Transportation for 2 ineligible Shuswap Middle riders who are within walk limits	

Recommendation

This is a courtesy service that is provided to the downtown area.

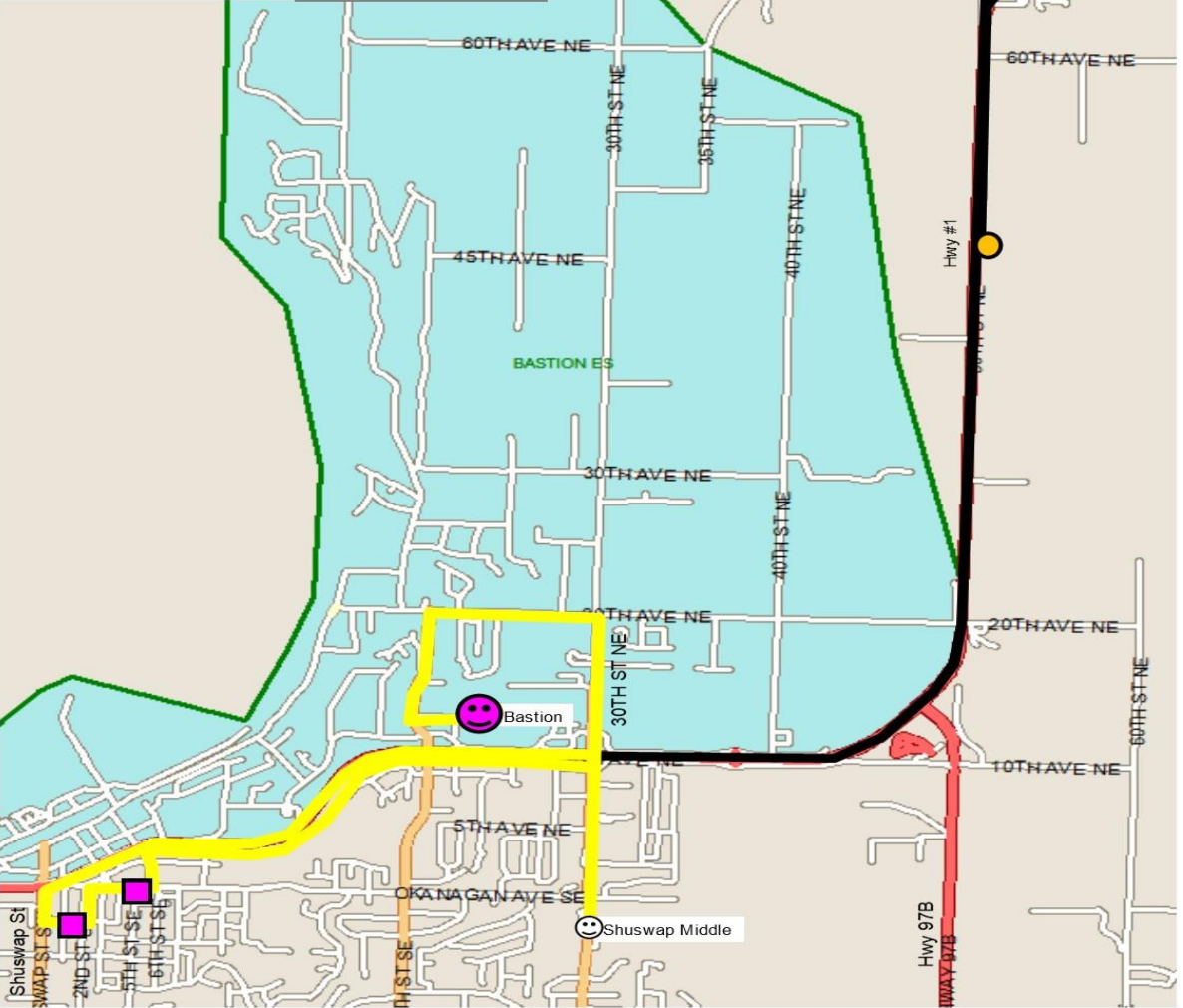
It is recommended that the district continue to support K-5 courtesy riders from Hillcrest Elem. and South Broadview Elem. on another route.

Snail Bus—Route 19AM

Shuswap Middle Catchment Bus

- Route Start Point (AM)
- △ Route End Point (PM)
- Bus Stop
- Courtesy Bus Stop
- ☺ School
- Ineligible Extension
- Eligible

Eligible Students: 40
Ineligible Students: 12
Courtesy Stop=9BA & 3SMS



Route 19 - Snail Bus (AM)

The route is intended to transport students from the North Canoe area to Shuswap Middle.

Courtesy Route Extension

- Route extended to provide service for 7 ineligible Bastion Elem. catchment students who are within walk limits (downtown area).
- Route extended to provide service for 3 ineligible Shuswap Middle catchment students who are within walk limits (downtown area).
- Provide service for 2 Hillcrest Elem. catchment students attending Bastion Elem.; from Shuswap Middle to Bastion Elem.

Effects on Eligible Riders

- Longer ride times for eligible riders attending Shuswap Middle – 10 min.
- Earlier pick up time for eligible riders attending Shuswap Middle – 10 min.

Bus Transportation Regulation

- “Bus schedules and routes will not be adjusted for courtesy riders”.
- “Priority will be given to K-5 students”.

Improvement to Service if Courtesy Discontinued

- Shorter ride time for eligible riders attending Shuswap Middle – 10 min.
- Later pick up time for eligible riders attending Shuswap Middle – 10 min.

Cost Savings

- N/A

Benefits	Costs
Transportation for 9 ineligible Bastion Elem. riders who are within walk limits	10 min earlier pickup time for eligible riders attending Shuswap Middle
Transportation for 3 ineligible Shuswap Middle riders who are within walk limits	10 min longer ride time for eligible riders attending Shuswap Middle
Transportation for 2 Hillcrest Elem. catchment students attending Bastion Elem.	

Recommendation

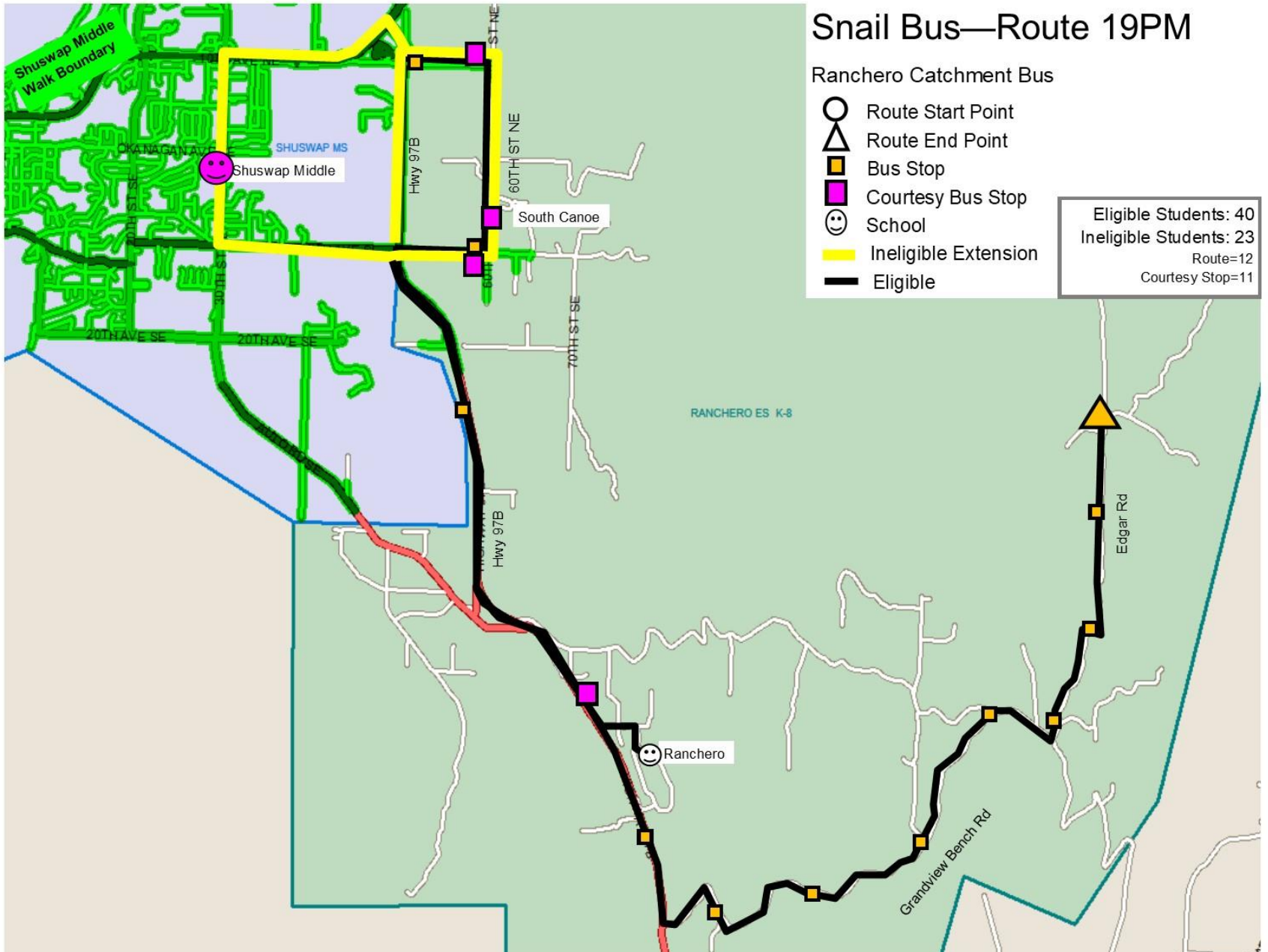
It is recommended that the district continue to support K-5 courtesy riders from Bastion Elem. on another route.

Snail Bus—Route 19PM

Ranchero Catchment Bus

- Route Start Point
- △ Route End Point
- Bus Stop
- Courtesy Bus Stop
- ☺ School
- Ineligible Extension
- Eligible

Eligible Students: 40
Ineligible Students: 23
Route=12
Courtesy Stop=11



Route 19 – Snail Bus (PM)

The route is intended to transport students from Ranchero Elem. to Grandview Bench.

Courtesy Route Extension

- Route extended to provide service for 23 ineligible Ranchero Elem. catchment students attending Shuswap Middle.

Effects on Eligible Riders

- Longer ride time for eligible riders attending Ranchero Elem. - 25 min.
- Later home arrival time for eligible riders attending Ranchero Elem. – 20 min.
- Increased disciplinary issues due to longer ride time.

Bus Transportation Regulation

- “Bus schedules and routes will not be adjusted for courtesy riders”.
- “Attend their catchment area school”.

Improvement to Service if Courtesy Discontinued

- Shorter ride time for eligible riders - 25 min.
- Eligible riders arrive home earlier – 20 min.
- Improved student behavior.
- Availability of bus to improve service for other eligible riders.

Cost Savings

- Approximately \$4,000 annually.

Benefits	Costs
Transportation for 23 ineligible Rancho Elem. catchment riders attending Shuswap Middle	25 min later home arrival time for eligible riders attending Rancho Elem.
	25 min longer ride time for eligible riders attending Rancho Elem.
	Increased disciplinary issues on bus due to longer ride times
	Approximately \$4,000 annual additional cost to district
	Unfair and inequitable allocation of district resources

Recommendation

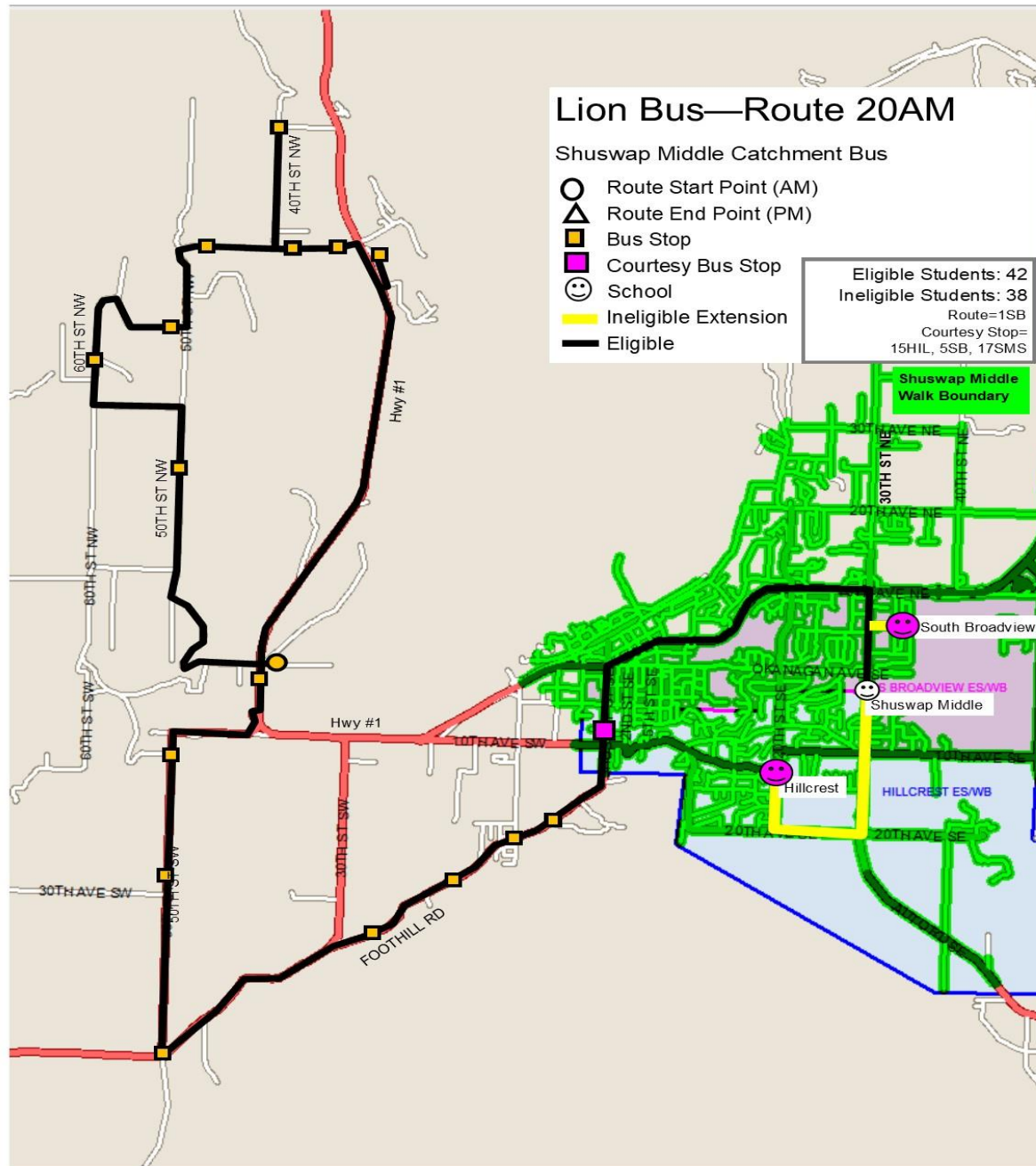
Past practice has been that the district has not provided courtesy route extensions to middle schools in an effort to support K-8 at rural elementary schools.

It is recommended that the district no longer provide courtesy route extensions for Rancho Elem. catchment students attending Shuswap Middle.

Shuswap Middle Catchment Bus

-  Route Start Point (AM)
 Route End Point (PM)
 Bus Stop
 Courtesy Bus Stop
 School
 Ineligible Extension
 Eligible

Eligible Students: 42
Ineligible Students: 38
Route=1SB
Courtesy Stop=
15HIL, 5SB, 17SMS



Route 20 – Lion Bus (AM)

The route is intended to transport students from Gleneden and Foothill areas to Shuswap Middle.

Courtesy Stop

- Courtesy stop added to provide service for ineligible students; 17 Shuswap Middle, 21 South Broadview Elem. and Hillcrest Elem. students who are within walk limits. (downtown area)

Effects on Eligible Riders

- Longer ride times for eligible riders attending Shuswap Middle – 10 min.
- Earlier pickup times for eligible riders attending Shuswap Middle – 10 min.
- Bus capacity pressure due to increased ridership – registration is currently beyond capacity of bus.

Bus Transportation Regulation

- “Bus schedules and routes will not be adjusted for courtesy riders”.
- “No additional stops are required”.
- “The bus has available space”.
- “Priority will be given to K-5 students”.

Improvement to Service if Courtesy Discontinued

- Shorter ride time for eligible riders attending Shuswap Middle - 10 min.
- Later pick up time for eligible riders attending Shuswap Middle – 10 min.
- Address bus capacity concerns.

Cost Savings

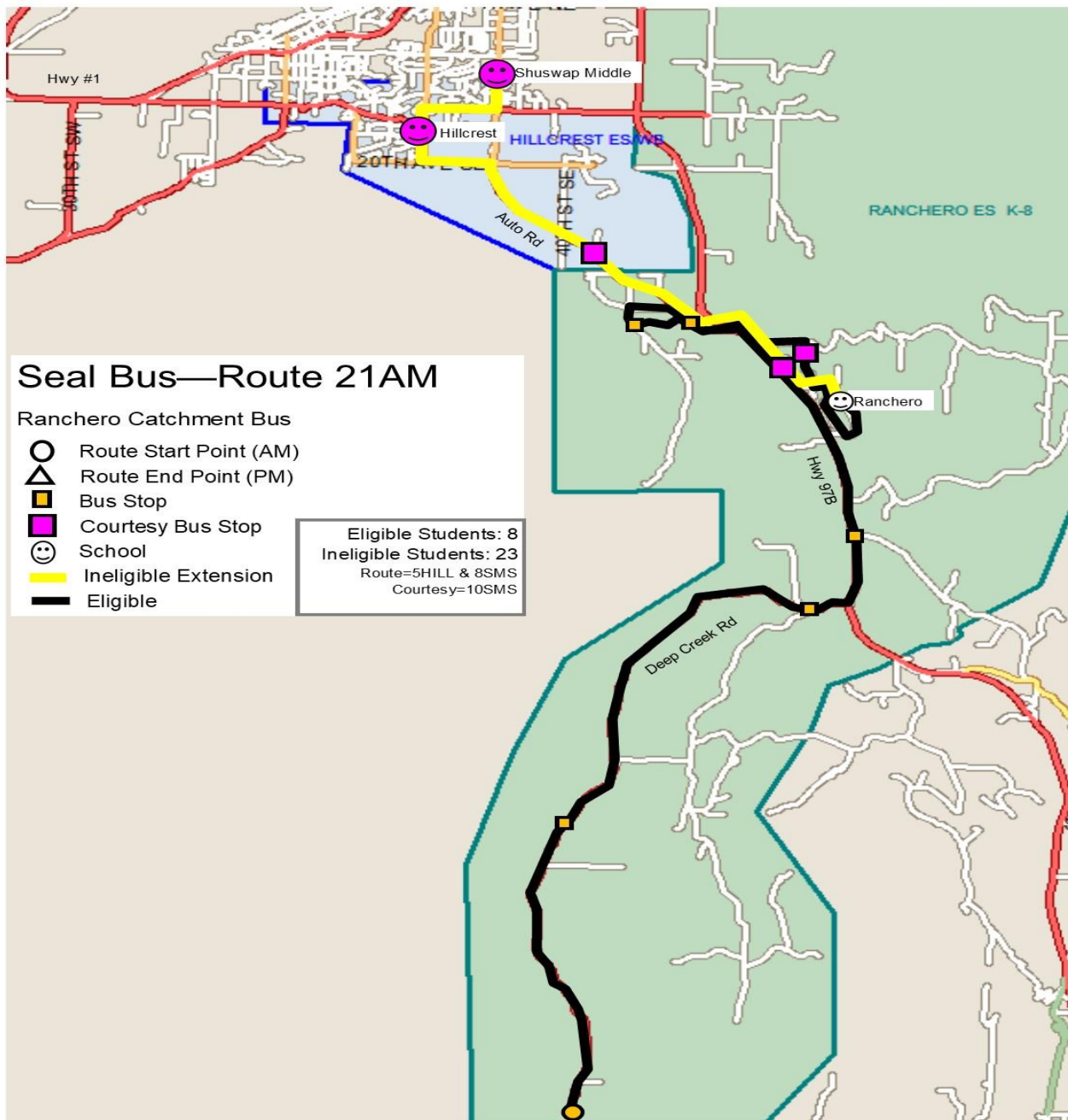
- N/A

Benefits	Costs
Transportation for 17 ineligible Shuswap Middle riders who are within walk limits	10 min earlier pickup time for eligible riders attending Shuswap Middle
Transportation for 21 ineligible South Broadview Elem. and Hillcrest Elem. riders who are within walk limits	10 min longer ride time for eligible riders attending Shuswap Middle
	Bus capacity issues. Registrations beyond the capacity of bus

Recommendation

This is a courtesy service that is provided from the downtown area.

It is recommended that the district continue to support K-5 courtesy riders to Hillcrest Elem. and South Broadview Elem.



Route 21 – Seal Bus (AM)

The route is intended to transport students from Deep Creek and Shaw Rd to Rancho Elem.

Courtesy Route Extension

- Route extended to provide service for 18 ineligible Rancho Elem. catchment students attending Shuswap Middle and 5 ineligible Rancho Elem. catchment students attending Hillcrest Elem.
- The district is currently providing transportation for a student in a wheel chair (this student will be attending high school next year and will ride another bus).

Effects on Eligible Riders

- Earlier pickup times for eligible riders attending Rancho Elem. – 15 min.
- Early arrival for eligible riders attending Rancho Elem. requiring additional supervision at school.

Bus Transportation Regulation

- “No additional stops required”.
- “Bus schedules and routes will not be adjusted for courtesy riders”.
- “Attend their catchment area school”.

Improvement to Service if Courtesy Discontinued

- Later pick up time for eligible riders attending Rancho Elem. – 15 min.
- Early supervision at Rancho Elem. no longer required.

Cost Savings

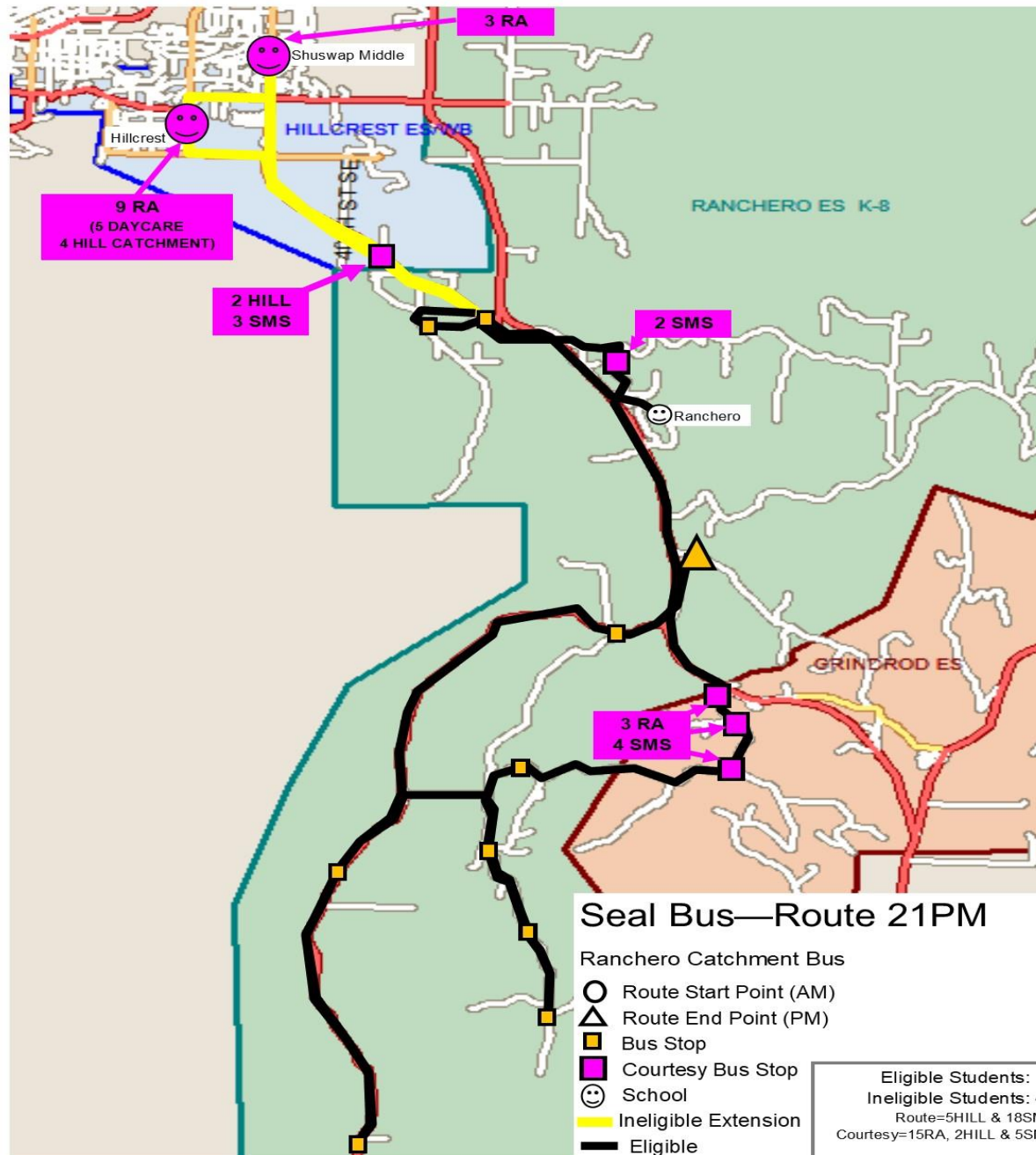
- Approximately \$2,400 annually

Benefits	Costs
Transportation for 18 ineligible Rancho Elem. catchment riders attending Shuswap Middle	15 min earlier pickup time for eligible riders attending Rancho Elem.
Transportation for 5 ineligible Rancho Elem. catchment riders attending Hillcrest Elem.	Early arrival at Rancho Elem. requiring additional supervision before school
	Approximately \$2,400 annual additional cost to district
	Principal providing extra 20 min. of supervision

Recommendation

Past practice has been that the district has not provided courtesy extension to middle schools in an effort to support K-8 at rural elementary schools. The courtesy service was continued as the route was available to accommodate a student in a wheel chair. This student will be riding the high school bus next year.

It is recommended that the district no longer provide courtesy route extensions for Rancho Elem. catchment students attending Shuswap Middle or Hillcrest Elem.



Route 21 – Seal Bus (PM)

The route is intended to transport students from Ranchero Elem. to Mallory Rd, Gardom Lake and Deep Creek.

Courtesy Route Extension

- Route extended to provide service for 18 ineligible Ranchero Elem. catchment students attending Shuswap Middle.
- Route extended to provide service for 5 ineligible Ranchero Elem. catchment students attending Hillcrest Elem.
- Route extended to provide service for 5 ineligible Ranchero Elem. students for daycare bus pickup.
- Route extended to provide service for 3 ineligible Hillcrest Elem. catchment students attending Ranchero Elem.
- Route extended to provide service for 2 ineligible Hillcrest Elem. catchment students attending Hillcrest Elem. within the walk limit.
- Route extended to provide service for 4 ineligible Shuswap Middle catchment students attending Ranchero Elem.
- Route extended to provide service for 7 ineligible Grindrod Elem. students (4 attending Shuswap Middle/3 attending Ranchero Elem.).
- The district is currently providing transportation for a student in a wheel chair (this student will be attending high school next year and will ride another bus).

Effects on Eligible Riders

- Longer ride time for eligible riders attending Ranchero Elem. – 45 min.
- Later home arrival time for eligible riders attending Ranchero Elem. – 45 min.
- Increased disciplinary issues on bus due to longer ride time.

Bus Transportation Regulation

- “No additional stops required”.
- “Bus schedules and routes will not be adjusted for courtesy riders”.
- “Attend their catchment area school”.

Improvement to Service if Courtesy Discontinued

- Shorter ride time for eligible riders attending Ranchero Elem. - 45 min.
- Earlier home arrival time for eligible riders attending Ranchero Elem. - 45 min.
- Improved student behavior.
- Improved service in Mallory/Deep Creek area.

Cost Savings

- Approximately \$7,250 annually.

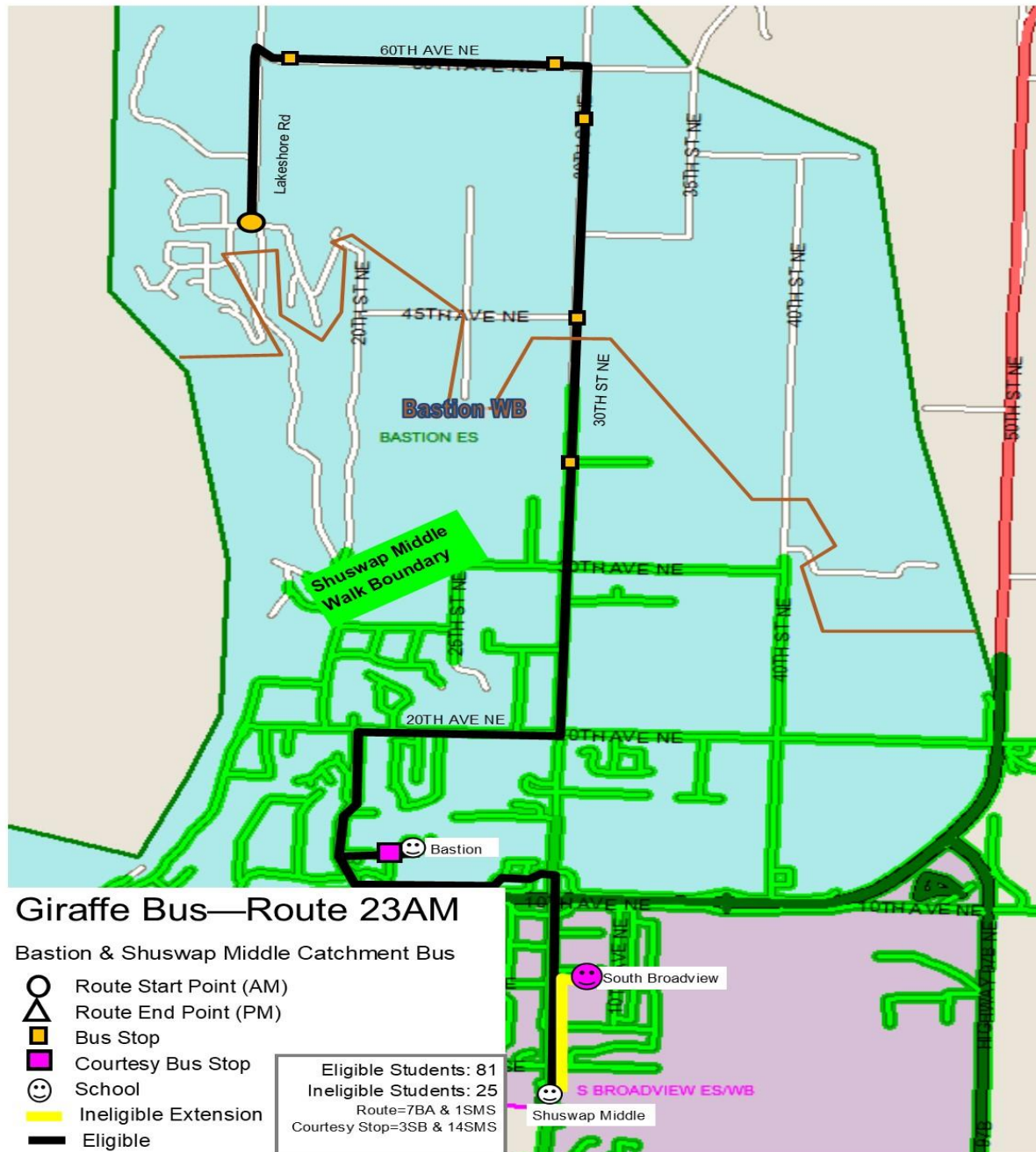
Benefits	Costs
Transportation for 18 ineligible Rancho Elem. catchment riders attending Shuswap Middle	45 min later home arrival time for eligible riders attending Rancho Elem.
Transportation for 5 ineligible Rancho Elem. catchment attending Hillcrest Elem.	45 min longer ride time for eligible riders attending Rancho Elem.
Transportation for 5 ineligible Rancho Elem. catchment riders for transfer to private after school care bus at Hillcrest Elem.	Approximately \$7,250 annual additional cost to district
Transportation for 3 ineligible Hillcrest Elem. catchment riders attending Rancho Elem.	Increased disciplinary issues on bus due to longer ride time
Transportation for 2 ineligible Hillcrest Elem. catchment riders attending Hillcrest Elem. within walk boundary	Unfair and inequitable allocation of district resources
Transportation for 4 ineligible Shuswap Middle catchment riders attending Rancho Elem.	
Transportation for 7 ineligible Grindrod Students (4 attending Shuswap Middle & 3 attending Rancho Elem.)	

Recommendation

Past practice has been that the district has not provided courtesy route extensions to middle schools in an effort to support K-8 at rural elementary schools. The courtesy service was continued as the route was available to accommodate a student in a wheel chair. This student will be riding the high school bus next year.

It is recommended that the district no longer provide courtesy route extensions for Rancho Elem. catchment students attending Shuswap Middle or Hillcrest Elem.

It is also recommended that the district no longer provide after-school-care courtesy rides for students from Rancho Elem. to Hillcrest Elem.



Route 23 – Giraffe Bus (AM)

The route is intended to transport students from North Broadview and Raven to Bastion Elem. and Shuswap Middle.

Courtesy Service

- Providing courtesy rides for 15 ineligible Shuswap Middle students who are within walk limits.
- Providing courtesy rides for 7 ineligible Bastion Elem. students who are within walk limits.
- Providing courtesy rides for 3 “forced cross-boundary” students attending South Broadview Elem.

Effects on Eligible Riders

- Registered ridership well beyond capacity of bus.

Bus Transportation Regulation

- “The bus has available space”.
- “Priority will be given to K-5 students”.

Improvement to Service if Courtesy Discontinued

- Address bus overcrowding issue and possible overloading.

Cost Savings

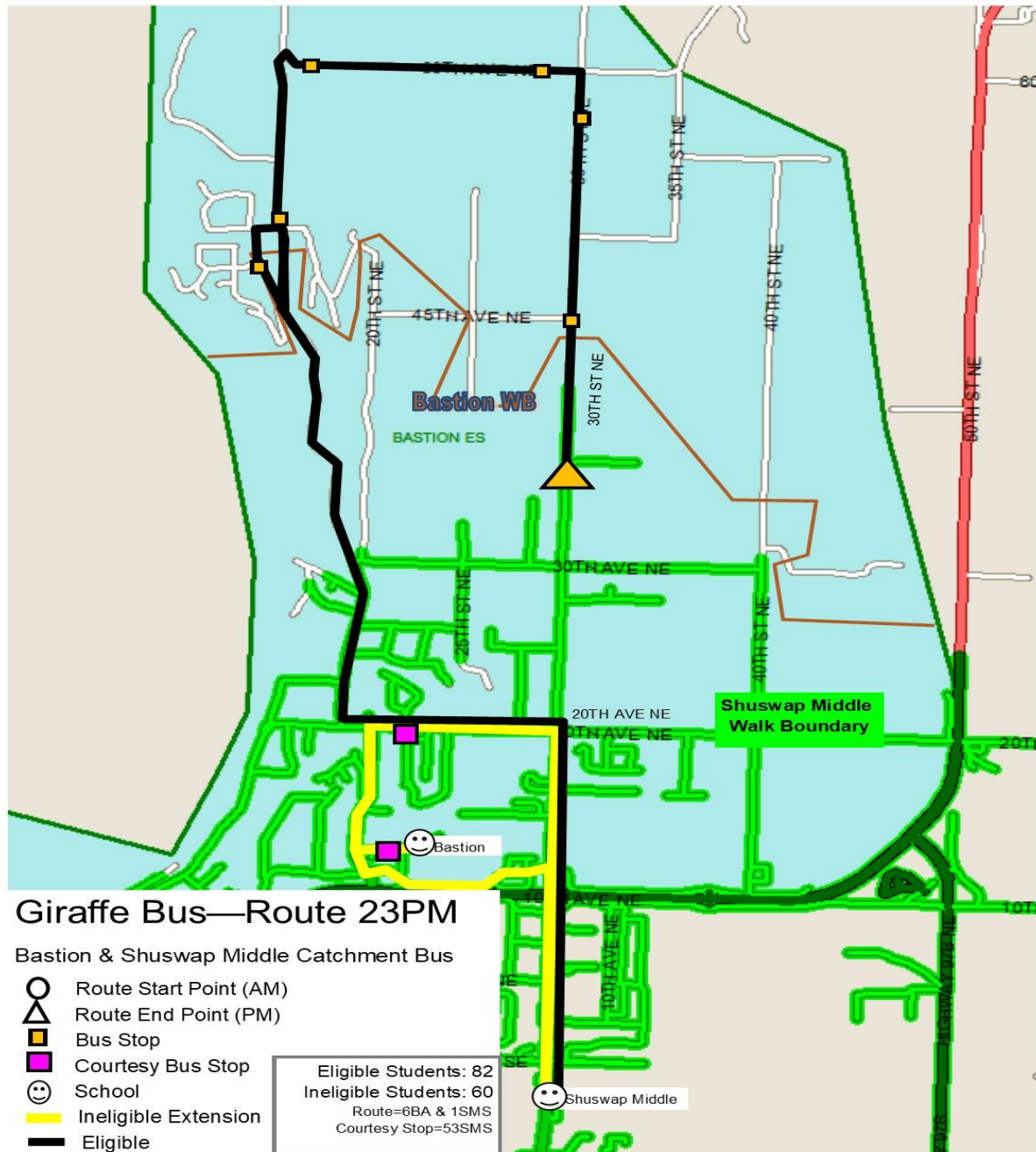
- N/A

Benefits	Costs
Transportation for 15 ineligible Shuswap Middle riders who are within walk limits	Registered riders beyond the capacity of bus
Transportation for 7 ineligible Bastion Elem. riders who are within walk limits	
Transportation for 3 Bastion Elem. catchment riders attending South Broadview Elem. on a forced cross boundary	

Recommendation

It is recommended that the district continue supporting K-5 courtesy rides to South Broadview Elem. and Bastion Elem..

It is recommended that the district no longer provide courtesy rides for Shuswap Middle students within walk limits.



Route 23 – Giraffe Bus (PM)

The route is intended to transport students from Bastion Elem. and Shuswap Middle to North Broadview and Raven.

Courtesy Route Extension/Courtesy Service

- Providing courtesy rides for 54 ineligible Shuswap Middle students who are within walk limits.
- Providing courtesy ride for 6 ineligible Bastion Elem. students who are within walk limits at regular stop.

Effects on Eligible Riders

- Registered ridership well beyond capacity of bus.
- Requires addition of an extra loop (route extension).
- Increased student wait time for eligible riders attending Shuswap Middle – 10-15 min.
- Longer ride time for eligible riders attending Bastion Elem. – 10-15 min.

Bus Transportation Regulation

- “The bus has available space”.
- “No additional stops required”.
- “Bus schedules and routes will not be adjusted for courtesy riders”.

Improvement to Service if Courtesy Discontinued

- Address bus overcrowding issue and possible overloading.
- Shorter wait times for eligible riders attending Shuswap Middle – 10-15 min.
- Shorter ride time for eligible riders attending Bastion Elem. – 10-15 min.

Cost Savings

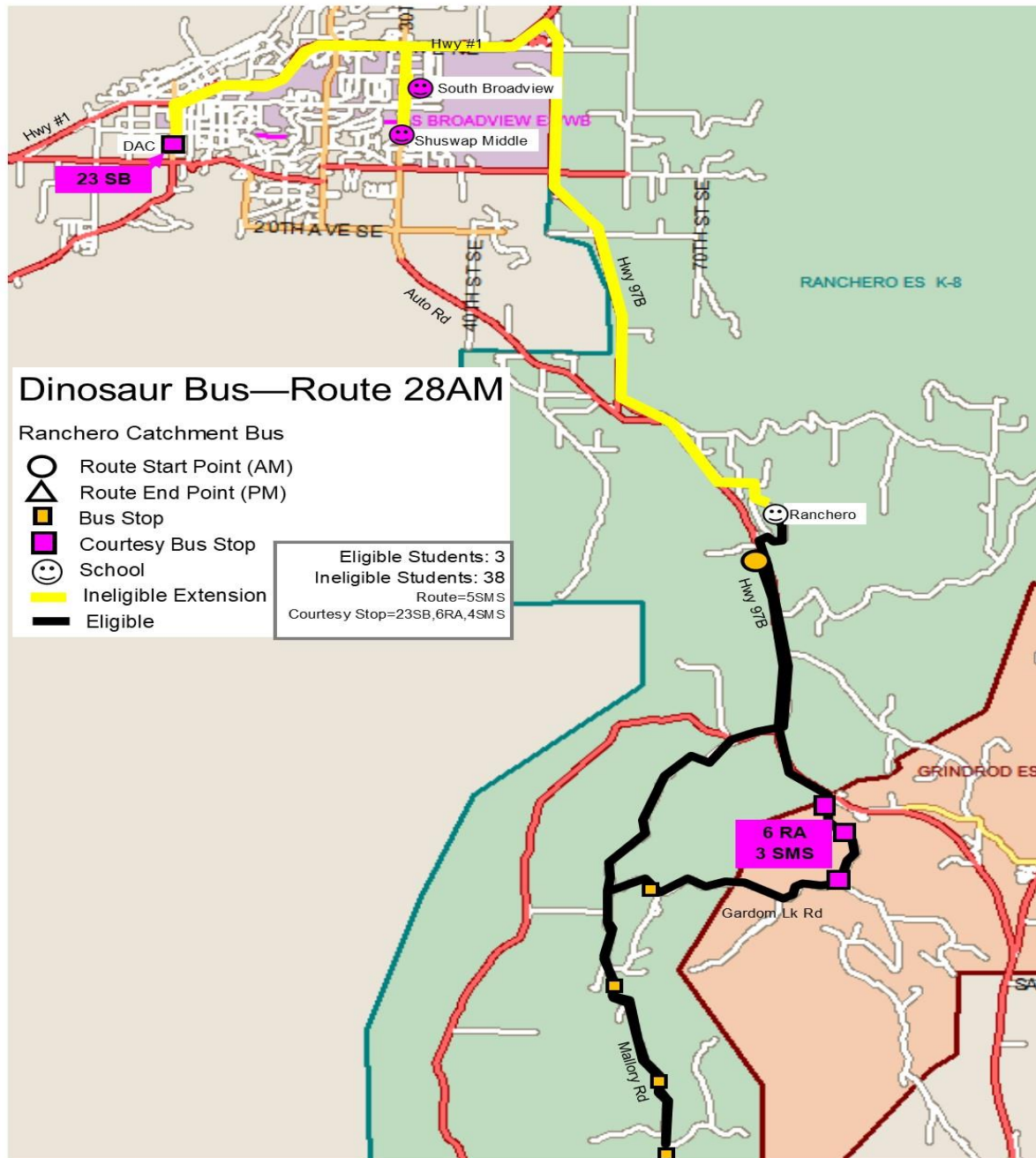
- Approximately \$1,600 (10 min) - \$2,400 (15 min) annually.

Benefits	Costs
Transportation for 54 ineligible Shuswap Middle riders who are within walk limits	Registered riders beyond capacity of bus
Transportation for 6 ineligible Bastion Elem. students who are within walk limits	10-15 min longer wait and later home arrival time for eligible riders attending Shuswap Middle
	10-15 min longer ride and home arrival time for eligible riders attending Bastion Elem.
	Approximately \$1,600 (10 min), - \$2,400 (15 min) annual additional cost to district

Recommendation

It is recommended that the district continue supporting K-5 courtesy rides from Bastion Elem. (space permitting).

It is recommended that the district no longer provide courtesy rides for Shuswap Middle students within walk limits.



Route 28 – Dinosaur Bus (AM)

The route is intended to transport students from Gardom Lake and Mallory Rd. to Ranchero Elem.

Courtesy Route Extension/Courtesy Stop/Courtesy Service

- Providing courtesy rides for 9 ineligible Ranchero Elem. catchment students attending Shuswap Middle.
- Providing courtesy rides for 23 ineligible South Broadview Elem. catchment students within walk limits and from before school care (downtown area).

Effects on Eligible Riders

- Bus is regularly late to South Broadview Elem. and to Salmon Arm Secondary due to the accommodation of courtesy route extension.
- Complaints about bus arriving late to South Broadview Elem.
- Complaints regarding late arrival for eligible riders attending Salmon Arm Secondary.
- Early arrival of eligible riders attending Ranchero Elem. requiring additional supervision at school – 20 min.
- Regular complaints from parents of eligible riders attending Ranchero Elem. regarding early pickup times to accommodate courtesy riders – 20 min.

Bus Transportation Regulation

- “No additional stops required”.
- “Bus schedules and routes will not be adjusted for courtesy riders”.
- “Attend their catchment area school”.

Improvement to Service if Courtesy Discontinued

- Later pickup time for eligible riders attending Ranchero – 20 min.
- Later arrival time for eligible riders attending Ranchero Elem. – 20 min.
- Address bus overcrowding issue and possible overloading on other routes.
- Could absorb this route into Route 21, making this bus available to improve service in other areas.

Cost Savings

- Approximately:
\$4,500 annually (if courtesy from Ranchero Elem. catchment and down town core discontinued).
\$9,500 annually (if route absorbed into route 21).

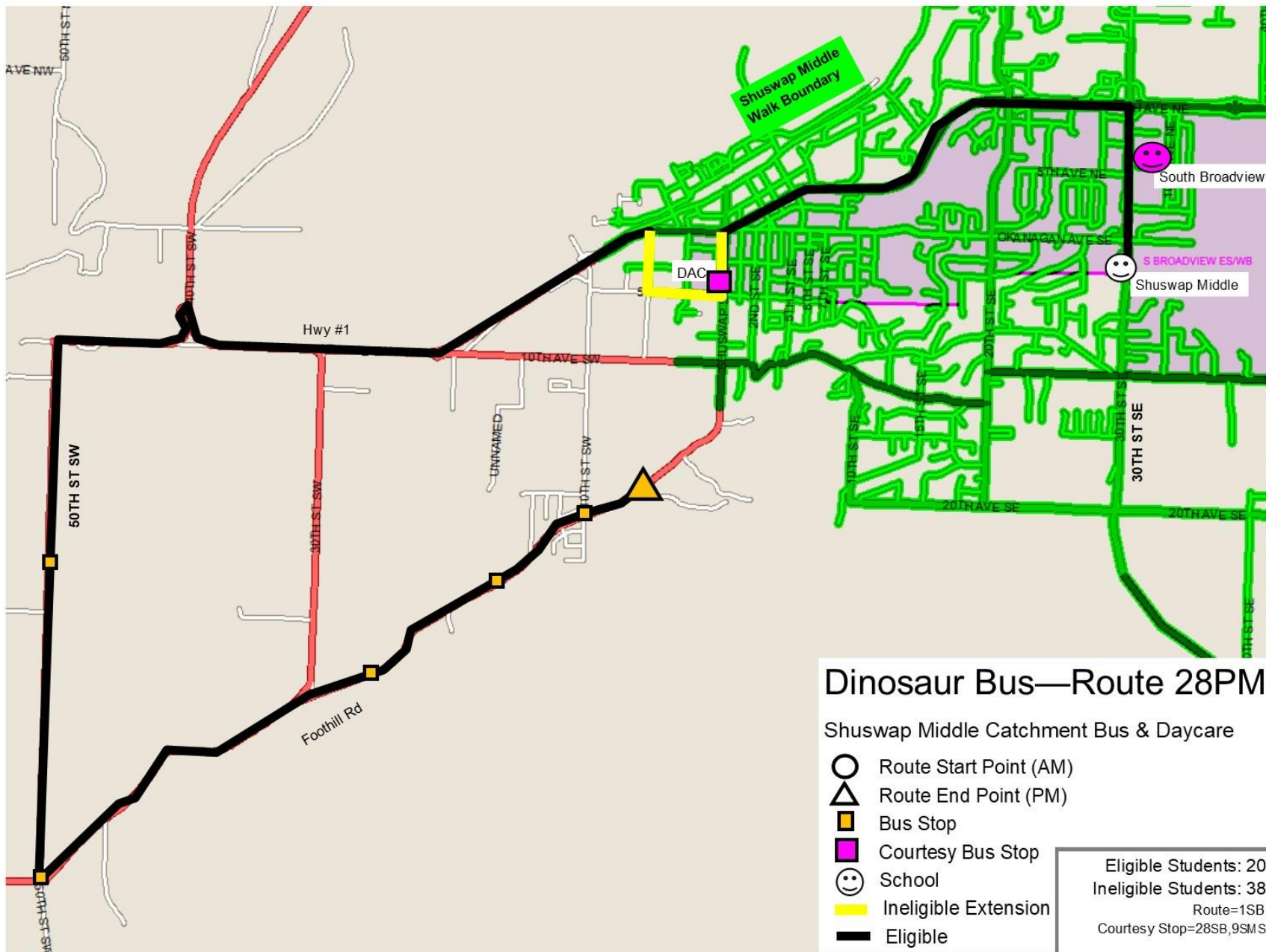
Benefits	Costs
Transportation for 9 ineligible Rancho Elem. catchment riders attending Shuswap Middle	Early arrival of eligible Rancho Elem. catchment riders attending Rancho Elem. requiring additional supervision at school
Transportation for 23 ineligible South Broadview Elem. riders that are within walk limits	Early pick up time for eligible riders attending Rancho Elem. resulting in parent complaints
Transportation for ineligible riders from private before school care	Approximately \$4,500 annual additional cost to district. (\$9,500 if route could be absorbed into another route)
	Unfair and inequitable allocation of district resources
	Principal providing extra 20 min. of supervision

Recommendation

It is recommended that the district no longer support transportation of students to and from private businesses (before and after school care). These care providers should provide their own transportation for their customers.

Past practice has been that the district has not provided courtesy route extensions to middle schools in an effort to support K-8 at rural elementary schools.

It is recommended that the district continue to support K-5 courtesy rides to South Broadview Elem. on another route. The district may be able to discontinue this route and move remaining students to Route 21, making this bus available to improve service on other routes.



Route 28 – Dinosaur Bus (PM)

The route is intended to transport students from Shuswap Middle to Foothill Rd.

Courtesy Service

- Providing courtesy rides for 28 ineligible South Broadview Elem. and 9 ineligible Shuswap Middle students to after school care. (Downtown area).
- Providing courtesy rides for students to the LOFT after school care program at the DAC.

Effects on Eligible Riders

- Longer ride time for eligible riders attending Shuswap Middle – 10 min.
- This route could be better used to improve service for riders on other routes or may be able to discontinue route completely.

Bus Transportation Regulation

- “No additional stops required”.
- “Bus schedules and routes will not be adjusted for courtesy riders”.

Improvement to Service if Courtesy Discontinued

- Shorter ride time for eligible students attending Shuswap Middle – 10 min.
- Provide better service on other routes.

Cost Savings

- Approximately \$1,600 annually.

Benefits	Costs
Transportation for 28 South Broadview Elem. and 9 Shuswap Middle riders to private after school care	10 min longer ride time for eligible riders attending Shuswap Middle
Transportation for LOFT after school care	Approximately \$1,600 annual additional costs to the district
	Unfair and inequitable allocation of district resources

Recommendation

It is recommended that the district no longer support transportation of students to and from private businesses (before and after school care). These care providers should provide their own transportation for their customers.

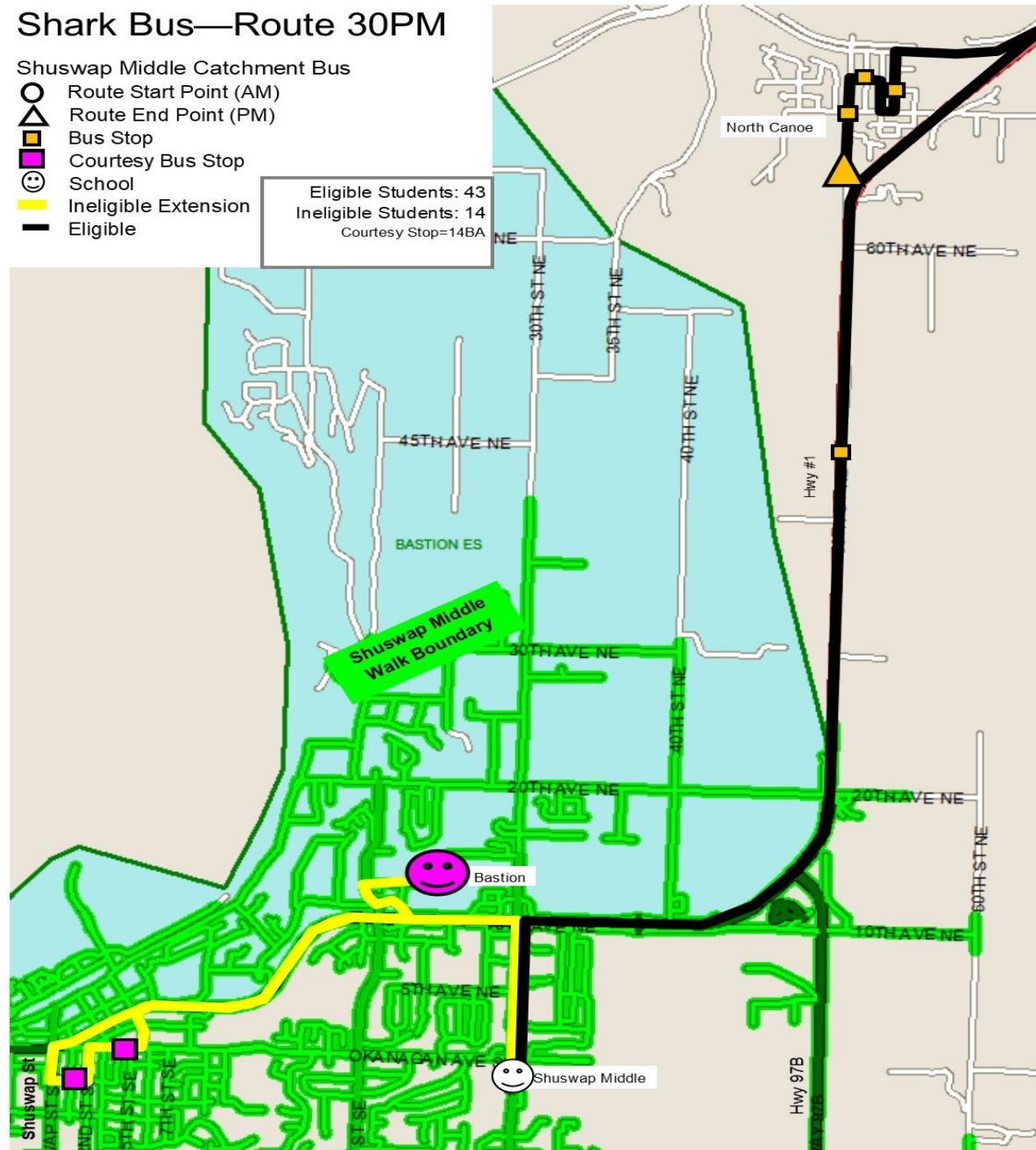
These resources could be better used to improve service for eligible riders.

Shark Bus—Route 30PM

Shuswap Middle Catchment Bus

- Route Start Point (AM)
- △ Route End Point (PM)
- Bus Stop
- Courtesy Bus Stop
- ☺ School
- Ineligible Extension
- Eligible

Eligible Students: 43
Ineligible Students: 14
Courtesy Stop=14BA



Route 30 – Shark Bus (PM)

The route is intended to transport students from Shuswap Middle to North Canoe.

Courtesy Route Extension

- Providing courtesy rides for 14 ineligible Bastion Elem. students within walk limits.

Effects on Eligible Riders

- Later pick up times for eligible riders attending Shuswap Middle – 10 min.
- Later home arrival time for eligible riders attending Shuswap Middle – 10 min.

Bus Transportation Regulation

- “No additional stops required”.
- “Priority will be given to K-5 students”.

Improvement to Service if Courtesy Discontinued

- Earlier pick up for eligible riders attending Shuswap Middle – 10 min.
- Earlier home arrival time for eligible riders attending Shuswap Middle – 10 min.

Cost Savings

- N/A

Benefits	Costs
Transportation for 14 Bastion Elem. riders who are within walk limits	10 min longer wait time for eligible riders attending Shuswap Middle
	10 min later home arrival time for eligible student attending Shuswap Middle

Recommendation

This is a courtesy route from the downtown area.

It is recommended that the district continue supporting K-5 courtesy riders from Bastion Elem. on another route.

Conclusion

Communication of Board policy and regulations regarding transportation has not been consistent, and access to these documents is currently difficult for students and parents.

The district needs to decide on consistent guidelines and practice around courtesy riders. The Transportation Department needs to be able to make and uphold decisions to ensure that transportation services are fair and equitable for all riders across the district.

Recommendations

Eligibility criteria for student transportation should be clearly defined and consistently applied to all students in the district.

It is therefore recommended that the Transportation Committee approve the amendments to Regulation 5040.02R with respect to criteria for eligible and non-eligible riders.

There are a number of issues identified on specific routes that relate to accommodation of courtesy riders. The accommodation of courtesy riders is resulting in longer ride times for eligible riders, longer wait times for students at school, earlier pick up times from home, additional resources for early supervision at schools, capacity issues/bus overloads, buses are late dropping students off at school, and numerous complaints from parents and schools.

It is therefore recommended that the Transportation Committee approve the recommendations for the affected routes (as per the above analysis), and that changes are communicated and implemented for the 2018-19 school year.